

OPC Accessibility Policy

The Office of Public Utility Counsel (OPC) maintains its website to allow general accessibility using standards set forth in [Worldwide Web Consortium](#) (W3C).

Images on the site contain 'alt tags' with descriptions of the image that aid users who listen to the content of the site by using a screen reader rather than reading the site. Text transcripts accompany audio clips of speeches and remarks.

A 'skip to' link provides users with a method for bypassing the header and going directly to the main content each time a page is accessed.

Major reports and other special publications that are made available on the agency's Web site are generally available in html. In many cases we publish a document using Adobe Portable Document Format (PDF). We strive to provide documents in multiple formats for accessibility.

The OPC welcomes comments on how to improve the site's accessibility for users with disabilities.

The OPC is committed to making its Web sites compliant with Conformance Level "Priority 1" of the World Wide Web Consortium accessibility rating.

If you use assistive technology and the format of any material on our Web sites interfere with your ability to access the information, please use the following point(s) of contact for assistance. To enable us to respond in a manner most helpful to you, please indicate the nature of your accessibility problem, the preferred format in which to receive the material, the Web address of the requested material, and your contact information.

The primary contact for the OPC is:

Brenda Sevier.
Phone: 512-936-7530
E-mail Address: customer@opc.state.tx.us

Additional information about accessibility programs in Texas is available from the Governor's [Committee on People with Disabilities](#)